

# **CURRICULUM VITAE**

**Innocensious Kidula**

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**Location: Mlolongo**

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## **Personal Profile Statement**

A motivated, adaptable, and responsible Information Communication Technology diploma graduate with a proven track record in system implementation and IT management. Experienced in mentoring IT staff, researching and configuring systems, and ensuring compliance with licensing laws. I have a methodical, customer-focused approach to work and a strong drive to see projects through to completion.

## **Education**

Diploma in Information Communication Technology

Lari Technical and Vocational College, July 2024

## **Relevant Modules:**

- Data Understanding
- Database Systems
- Information Systems
- Professional Aspects of Computing
- Information Security
- Computer Interaction

## **Diploma in ICT**

Lari Technical and Vocational College, 2024

Grade Achieved: Double credit and a single distinction.

### **Secondary School Education**

Mumbuni Boys' Secondary School, 2017-2021

8 KCSE at grades A-C.

### **Professional Experience**

#### **IT Support Specialist**

Mlolongo Secondary, September 2022 – November 2022

- Researched, installed, and configured new computer systems, improving operational efficiency.
- Managed the launch and migration of two major IT systems within budget and on time.
- Implemented major systems with zero downtime and zero errors, ensuring uninterrupted business operations.
- Provided technical support to end-users, resolving hardware and software issues.
- Conducted regular system maintenance and updates to ensure optimal performance.
- Assisted in the development and implementation of IT policies and procedures.
- Collaborated with other departments to identify and address IT needs.

### **Skills**

- System Implementation
- IT Mentorship and Training
- Research and Configuration
- Licensing Compliance
- Customer-Focused Approach
- Problem-Solving
- Technical Support
- System Maintenance
- Policy Development

## **Certifications**

- Member of the IT Company Lead Sharing
- Diploma in Information Communication Technology

## **Projects**

### **Student Identification System Project**

- Led in the development and implementation of the Student Identification System which took only 8 months to start and finish.

## **Professional Associations**

- Member of the IT Company Lead Sharing community

## **Languages**

- English: Fluent
- Kiswahili: Fluent

## **References**

Bernard Muthuku – 0722550660

Nancy Kalee Evans – 0718942988

Christine Mutheu Maithya - 0713132038